

Wrap Monkey Terms and Conditions

Since we have no control over how you care for your vehicle, we must take precautions on what we can guarantee.

- Please ensure you have jet washed your vehicle **24 hours** before it arrives at Wrap Monkey. You will be charged for the cleaning of the vehicle if it is dirty upon arrival (£50 will be added to your final bill). Only average road dust will be acceptable.
- A vehicle wrap is not a paint job! There are limitations as to how far the wrap can bend and stretch, some hard to access areas may have to be done using a technical join to prevent over-stretching or discoloration.
- Even though we always try to have zero imperfections under the wrap we cannot guarantee it will be 100% dust free as tiny contaminants are in the air we breathe.
- We use the best quality wrapping films available to us. We also use over-laminates on the digitally printed wrapping films for extra fade, UV and scratch protection.
- We warrant the film for 1 year against fading and de-lamination when applied to a good factory paint job. Expect a 5 to 7 year life span for your wrapped vehicle if looked after correctly.
- We will inspect the vehicle for troubled paint or rust areas and clients must note that we do not offer a guarantee that the film will hold up on those spots.
- 99% of the time we have no problems when the wrap is taken off factory painted surfaces. If you have a less than perfect paint job, there can be minimal lifting of paint or clear coating. We are not liable for any damages that may incur to your non factory paint works.
- With over 30 years of combined vinyl and paint application experience, you can trust that we will treat your vehicle with the same care and attention that you would use yourself.
- If you have waxed your car repeatedly, it must be de-waxed before we can wrap your car.
- Never attempt to take off the wrap yourself. Always let the professionals here handle that for you.
- We warrant our wrapping film for 1 year but only on factory finished paintworks.
- No rear wiper, scraper or defroster should ever be used on perforated or solid window graphics. You may use a soft brush.
- On certain inverted areas and body contours, you may get some slight lifting of the vinyl. We will touch up those areas for free for the first year providing it is a factory painted surface underneath. We use a special 3M water based primer adhesive on those areas to ensure 100% more grip, but can't guarantee vinyl lifts won't happen on non factory paintwork. We cannot replace a panel just for a simple vinyl lift that is caused by a poor surface underneath, but will do our best to work it back into the valley of the inverted contour.
- Please note that your vehicle will be with us for 2-4 days & that it should arrive clean or there may be an additional charge.
- If the vehicle has problem areas of paintwork or rust, we cannot guarantee the material on these areas.
- **Please Note:** If you have booked a vehicle in and paid a deposit for any kind of wrapping work and wish to cancel for any reason, we are afraid we are unable to refund your deposit.

Vehicle Wrap Durability

The first and most important factor is the condition of the surface we are wrapping. If the vehicle has got rust, dents or had previous paintwork that is not up to factory standards then we cannot guarantee the wrap in these places. All replacements will be charged at a panel rate.

When we wrap vehicles using a digitally printed wrap we use only the best quality films and over laminates available to us. The films we purchase are the top of the range and manufactured for colour change wraps and digitally printed wraps.

We cover our film with a UV laminate which provides a possible outdoor lifetime of up to 8 years if looked after correctly. Installing this film to your vehicle is our professional wrap team here at Wrap Monkey. With over 30 years of vinyl experience, we have the understanding and know-how to deliver the absolute best results for you.

Lastly, the durability of a wrap comes down to you, the (owner). How you care for your vehicle has considerable impact on how long the graphics will last. There are a few things that you can do to extend the life of your wrap:

- Keeping your vehicle clean of dirt, grime, salt, grease & bird lime.
- When washing your vehicle, use a non-abrasive liquid cleaner.
- **NEVER** use a pressure washer, we recommend against the use of a pressure washer when cleaning your wrapped vehicle.
- Use a soft microfiber cloth or sponge instead of a hard brush.
- Inspect the graphics regularly, any loose edge should be addressed immediately by the client, by either cutting it back or gluing it to a clean surface!

Thank you – The Wrap Monkey Team

